

# 3 Core Technologies Pty Ltd

A History of Comprehensive  
Building Services Provision,  
Responsiveness and Quality.



# Offering Peace of Mind and Accountability

3 Core Technologies has a culture of service and value based on a number of core principles. These are:

## Personal Customer Service

- 3 Core is principally a niche CBD service provider. We are within minutes of our customers. Our service, workshop and administration facilities are in Brunswick
- We strive to provide the best possible response timing and average 30 – 60 minute times for all of our CBD projects.

## Individual Customer Reporting

- 3 Core ensures that its customers receive detailed reporting on all services work and performance
- We can include individual customer billing cost code types on invoicing if required
- 3 Core agrees with its clients on a range of reportable KPI's allowing 3 Core to be measured against its service levels and to increase its professional standards

## Cost effective service rates.

- 3 Core has a one point service call telephone number (03) 9387 0071 with 24 hour, 7 days a week coverage
- Minimum service charge increments of 30 minutes
- Our workshop facilities at Brunswick can eliminate the cost of an on site technician if equipment can be removed and couriered easily.

## Business Safety Systems.

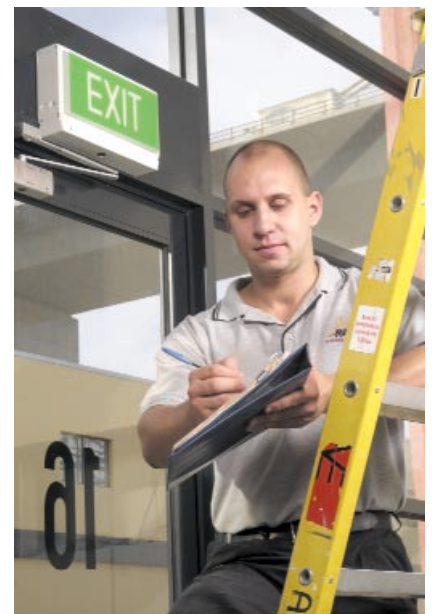
- 3 Core carries out site risk assessments prior to the commencement of any works

## An Assurance of Quality.

- 3 Core is fully QA accredited to As/NZS ISO 9002:1994 –Registration No. 450
- The 3 Core team has a monitored and updated quality and processing culture in every aspect of its service provision, work standards and professional dealings.

## 3 Core Professional Affiliations.

- Registered Electrical Contractor (REC No. 16553)
- Chlorofluorocarbons Registration Board of Victoria (No. 311154)



# Why do an increasing number of Building Owners and Managers rely on 3 Core for their service needs?

In essence – consistent 24 hour, 7 days a week, year round service, scope of work expertise and no penalty cost effectiveness – regardless of the time of day or urgency. 3 Core offers total peace of mind when it comes to the management of building services.

Building owners and managers require and should receive complete assurance, that their property assets are being properly managed and administered from a services, maintenance and administration viewpoint. It is the responsibility of an organisation like 3 Core, to maintain these services in a highly accountable way, to undertake any work as cost effectively as possible and to provide timely, detailed reporting methods. It is also part of the fundamental role of 3 Core to look for ways, through technology and logistics to save their clients' any unnecessary costs and importantly, to complete any works in complete compliance with accredited quality, OH&S and environmental standards.



**Your Building is Our Responsibility.**  
While our clients have ultimate ownership of their building assets – we also speak in similar terms. Our staff have a very keen sense of ownership, pride and responsibility for their projects and this is matched by the level of care, responsiveness, safety and the attention to detail they show in their management of day to day services issues. So when they say – Our building – they mean it! It is all part of our business partnering culture.

**infoComm**  
International Communications  
Industries Association, Inc.®



# A reputation for service provision, responsiveness and real cost efficiency, for every building project and maintenance contract

3 Core Services are specialists in Electrical, Data and Communications  
All aspects of Security from Alarm, Access Control and CCTV.  
Contract Maintenance, Technical and Trade Services Consulting.

3 Core has grown from a small building services company, to a multifaceted, multidisciplinary business, operating throughout greater Melbourne.  
The established Company name – 3 Core, originally stood for the original core disciplines of Audio, Visual and Electrical, but today, encompasses the complete building maintenance management, consulting services, systems design and contract administration roles.

**NHP**

Electrical Engineering Products Pty. Ltd.

**AMP**  
NETCONNECT



The underpinning mission of the 3 Core Technologies business, has always been focused on providing exceptional service, in all areas of building services and maintenance. As a result, 3 Core has earned a unique reputation for its response timing, no-penalties cost efficiency and professional, accredited work and safety standards.

**ABB**

**CLIPSAL**  
INTEGRATED SYSTEMS

# 3 Core Technologies, our areas of professional expertise, service and product provision

## Building services

3 Core Technologies, relocates, commissions and services the following building services:

- Building electrical and mechanical services
- Security, Access control and CCTV systems
- Data Centre and computer room services
- Lighting control and building automation services
- Essential services compliance, auditing and maintenance
- Fire detection systems
- VESDA smoke detection systems
- Building automation systems

## Electrical & Data Services

- Specialist electrical plant and equipment
- General light and power
- UPS and essential services
- Emergency and Exit lighting
- Electrical compliance testing
- Cable management
- Data and telecommunications cabling
- Fibre optic cabling

3 Core Technologies has the resources to provide all painting, plastering, plumbing and carpentry requirements.





### Head Office

3 Core technologies  
10/ 306 Albert St  
Brunswick  
Victoria 3056 Australia

Tel: +61 03 9387 0071

Fax +61 03 9380 9004

E-mail:sales@3ct.com.au

REC16553

